

myFirstChoice MEMBER PORTAL

24/7 Online Access to:
Benefits Information

Find a Doctor: Locate a doctor/hospital/facility in your network

Select a PCP: Choose a Primary Care Physician

Cost and Quality: Compare cost and quality for providers based on procedure

Eligibility & Benefits: View people covered by your plan, benefits and eligibility, demographic information for you and your dependent(s), and benefit plan documents

Claims: View paid claims for yourself and any underage dependents and view/print Explanations of Benefits (EOBs)

Health Resources: Review additional health offerings, access procedure pricing, health tools, physician information, and other health information resources

Order ID Card: Order an ID card for yourself or your dependent(s)

Forms: Access Medical and Vision Claim forms, Release of Information, Authorized Representative, etc.

Electronic EOBs: Enroll in paperless statements*

News & Updates: Learn what's new

Contact Us: Access contact info, forms, and more

Account Settings: Reset your password, update your e-mail, etc.

** Please Note: Dependents that are 18 and older need to enroll in paperless statements separately*

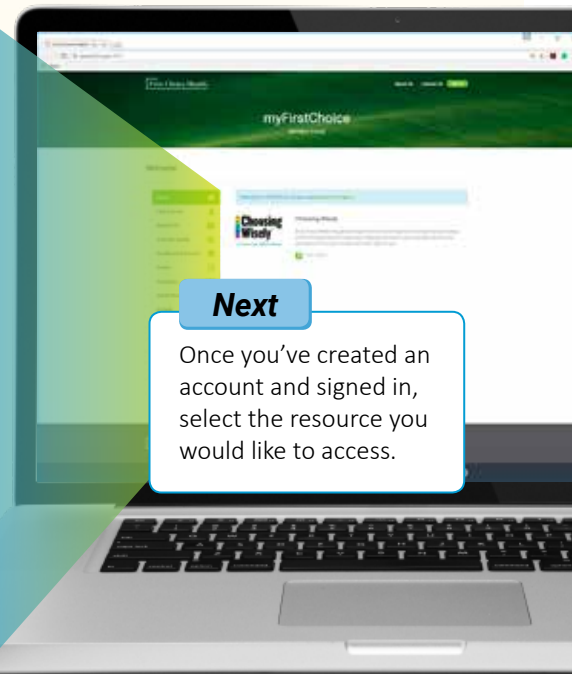
First

Go to www.fchn.com and click the green **Sign In** button at the top right corner to create an account. (Check your ID card for your member ID number, you'll need it to create an account.)



Contact our Customer Care Center Monday through Friday, 8am to 5pm.

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Next

Once you've created an account and signed in, select the resource you would like to access.



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